

# Atos Unify Academy

Atos Unify OpenScape UC V10 R4 - Update Training for Service and Solution Architects

**Course code** OSAV104UDX

**Target Group** Service and Solution Architects (formerly consultants, pre sales and technical sales)

Course language	Delivery type	Duration
English	WBT	65 min.

## Course description

This course is intended for Service personal and Solution Architects (formerly consultants, pre sales and technical sales), who has experience with the UC V10R3. The course covers the new Atos Unify OpenScape UC V10R4 features.

## Learning Target

The participant gets information about the new Atos Unify OpenScape UC V10R4 functions and features.

## Prerequisites

Expert knowledge of the previous version Atos Unify OpenScape UC V10R3

## Contents

UC V10R4 Part 1 feature overview

UC Desk App Mass Rollout and Silent Install

HD resolution for video calls

List of Useful Contacts

OSMO QR Code

Delete Chat

O365 - Outlook Private Contacts & Out Of Office

How to configure an application in Azure Active Directory for Office 365

MS Teams & OpenScape UC Presence Sync

UC V10R4 Part 2 feature overview

## Comments

### Web Based Training:

- For participation and booking a myTraining-Account is required

### System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

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## Further information:

Please contact us for further information or bookings:

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