Atos Unify Academy

Atos Unify OpenScape Xpert Version 7 Release 4 - Update Training for Service

Course code OXPV7R4UDS

Target Group   Service technicians

Course language	Delivery type	Duration
English	WBT	16 min.

Course description

This update course is designed for service technicians who are alreay familiar with Xpert V7.

Learning Target

The participant will learn
- the installation and upgrade of Xpert V7R4 with all required and new components
- the new features and functions of V7R4 as well as possible software & hardware changes.

Prerequisites

Basic course OXPBASISCS and Advanced course OXPADVSSCS or attendance at Update course OXPV7RXUCS

Network Architecture LAN/VLAN Know how

Windows 10 and Server 2012/2016 R2 know how

Domain structure and Policy know how

Contents

System general
- Install and upgrade OpenScape Xpert V7R4
- new Features with V7R4
- Feature to block double press of macro key before the macro activity is executed.
- JITC hardening of OpenScape Xpert System Manager
- JITC QoS DSCP Settings
- In case of transfer or consultation the Call Queue pops up automatically on if the dial pad is displayed
- Blind Transfer (Late Feature)
- Feature, which temporarily blocks display for cleaning purpose. (Late Feature)
- Enhanced integration of 3rd Party Phonebook XTB. (Late Feature)
- MTB support on Windows 2019
- Support of VMware V7

- Support of Debian Linux V11

Comments

Web Based Training:
- For participation and booking a myTraining-Account is required

System requirements:
- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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