

# Atos Unify Academy

Unify OpenScape Enterprise V10 R3 - Update training for Service and Solution Architects - Module 1

Course code OSEV103UDX

Target Group Service technicians, Solution Architects, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	WBT	60 min.

## Course description

This course is for service-oriented technicians. Objective is to introduce new V10R3 topics, as offered by the product house. Participants should be able to fulfill customer expectations related to the V10R3 release. This training also covers late features/stories based on V10R3 release as well as late features V10R2 which have not been treated during former delta training.  
**Note!**  
This training consists of 3 modules.  
Module 1 "OSEV103UDX" (duration 55 minutes), module 2 "OSE103BUDX" (duration 40 minutes) and module 3 "OSE103CUDX" (duration 23 minutes). Total duration of the course is 94 minutes.  
When booking module 1 "OSEV103UDX" you will automatically receive module 2 and 3.

## Learning Target

The participant

- knows the Unify OpenScape Enterprise V10 R3 (Eco) system enhancements.
- is able to upgrade the apps and present/implement the new features to the customer.

## Prerequisites

Adequate knowledge about the Unify OpenScape Voice V10, Unify OpenScape Branch V10, Unify OpenScape SBC V10 and Unify OpenScape Composer V2 - for example gained through:

- Unify OpenScape Solution Administrator (SOLADM1SCS)
- Unify OpenScape Solution Advanced (SOLADV1SCS)
- Unify OpenScape Branch for Service (OSBADV1SCS)
- Unify OpenScape Session Border Controller (SBCADV1SCS)
- Unify OpenScape Voice Installation and Initial Operation (OSVINSTSCS)
- and/or Market Introduction Training V10

## Contents

Introduction of the Unify OpenScape V10R3 (Eco) system enhancements:

Unify OpenScape Voice

- System features - e.g. MLHG overflow, SIPREC - full ONS support
- Story & Background Unify Phone implementation

- Draft: Public safety sector - support specific transfer scenarios on 3rd party PBX

#### CMP/UM

- Unify Phone support

#### Unify OpenScape Composer V2.3

- Composer OSB/SBC Bulk update
- Automatic updates for UC standard Duplex Small
- Automatic updates for Stand-Alone MS
- Support of UC (very) Large Deployments
- Support of further apps in terms of certificate deployment

#### Unify OpenScape Deployment Service (DLS)

- Support of new CP phones
- Support of Windows 2022 Server for DLS Server & MS SQL 2019

#### Unify OpenScape SBC (OSS)

- New SSP flags - e.g. Handling of Do Not Send INVITE without SDP, Removal of Record-Route
- Call to MS Teams: 183 session progress
- NW logs enhancement
- Unify Phone support

#### Unify OpenScape Branch (OSB)

- Common features with OpenScape SBC and OSB specific ones
- Additional SSP flags
- Emergency Calling enhancements

---

## Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
- [Implementation & Support Expert Unify OpenScape Enterprise](#)
- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
- [Implementation & Support Expert Unify OpenScape Enterprise](#)

---

## Comments

Web Based Training:

- This training consists of 3 modules.<br>Module 1 "OSEV103UDX" (duration 55 minutes),<br>module 2 "OSE103BUDX" (duration 40 minutes) and<br>module 3 "OSE103CUDX" (duration 23 minutes). Total duration of the course is 94 minutes.<br>When booking module 1 "OSEV103UDX" you will automatically receive module 2 and 3.
- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

### Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>