Atos Unify Academy

Atos Unify OpenScape Xpert Version 7 Release 5 - Update Training for Service

Course code OXPV7R5UDS

Target Group   Service technicians

Course language	Delivery type	Duration
English	WBT	13 min.

Course description

This update course is designed for service technicians who are alreay familiar with Xpert V7.

Learning Target

The participant will learn
- the installation and upgrade of Xpert V7R5 with all required and new components
- the new features and functions of V7R5 as well as possible software & hardware changes.

Prerequisites

Basic course OXPBASISCS and Advanced course OXPADVSSCS or attendance at Update course OXPV7RXUCS

Network Architecture LAN/VLAN Know how

Windows 10 and Server 2016/2019 R2 know how

Domain structure and Policy know how

Contents

System general
- Install and upgrade OpenScape Xpert V7R5
- new Features with V7R5
- Automatic Redial - Reestablish Continuous Call for lines if MLC was down
- DKA busy Indication with different PBX
- Timer for CallQueue
- Shared audio device with Softphones - WASAPI support
- Wildfly Security Module: Elytron
- Unify Office Support
- New audio devices - Poly headsets

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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