

# Atos Unify Academy

Atos Unify OpenScope Xpert Version 7 Release 5 - Update Training for Service

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**Course code** OXPV7R5UDS

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**Target Group** Service technicians

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Course language	Delivery type	Duration
English	WBT	13 min.

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## Course description

This update course is designed for service technicians who are already familiar with Xpert V7.

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## Learning Target

The participant will learn

- the installation and upgrade of Xpert V7R5 with all required and new components
  - the new features and functions of V7R5 as well as possible software & hardware changes.
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## Prerequisites

Basic course OXPBASISCS and Advanced course OXPADVSSCS or attendance at Update course OXPV7RXUCS

Network Architecture LAN/VLAN Know how

Windows 10 and Server 2016/2019 R2 know how

Domain structure and Policy know how

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## Contents

System general

- Install and upgrade OpenScope Xpert V7R5
  - new Features with V7R5
  - Automatic Redial - Reestablish Continuous Call for lines if MLC was down
  - DKA busy Indication with different PBX
  - Timer for CallQueue
  - Shared audio device with Softphones - WASAPI support
  - Wildfly Security Module: Elytron
  - Unify Office Support
  - New audio devices - Poly headsets
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## Comments

### Web Based Training:

- For participation and booking a myTraining-Account is required

### System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

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## Further information:

Please contact us for further information or bookings:

Email                [academy.exc@atos.net](mailto:academy.exc@atos.net)

Website            <http://www.unify.com/academy>