

Unify Academy

Unify Phone for OpenScape with Unify OpenScape Business - Service Training

Course code UPHOBU1SDS

Target Group Service and Partners

| Course language | Delivery type | Duration |
|-----------------|---------------|----------|
| English | WBT | 10 min. |

Course description

This course is intended for Service engineers and partner or customer administrators. Main course focus are on the implementation of Unify Phone as a cloud service with Unify OpenScape Business.

Learning Target

The participant

- knows the Architecture and Featureset Unify Phone as a cloud based service.
- knows the mandatory steps on how to configure and Unify Phone with Unify OpenScape Business.
- is able to configure Unify Phone via the different interfaces, like Web-App and Web Portal.
- is able to connect Unify Phone to a Unify OpenScape Business account.

Prerequisites

Basic knowledge Unify OpenScape Business.

Contents

Unify Phone

- Overview
- Basic configuration of Unify Phone
- Configuration with the focus on Unify Phone and Unify OpenScape Business

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari

- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>