

Unify Academy

Unify Phone for OpenScape with Unify OpenScape 4000 - Service Training

Course code UPHOS41SDS

Target Group Service and Partners

Course language	Delivery type	Duration
English	WBT	21 min.

Course description

This course is intended for Service engineers and partner or customer administrators. Main course focus are on the implementation of Unify Phone as a cloud service with Unify OpenScape 4000.

Learning Target

The participant

- knows the Architecture and Featureset Unify Phone as a cloud based service.
 - knows the mandatory steps on how to configure Unify Phone with Unify OpenScape 4000.
 - is able to configure Unify Phone via the different interfaces, like Web-App and Web Portal.
 - is able to connect Unify Phone to a Unify OpenScape 4000 account.
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Prerequisites

Basic knowledge Unify OpenScape 4000.

Contents

Unify Phone

- Overview
 - Basic configuration of Unify Phone
 - Configuration with the focus on Unify Phone and Unify OpenScape 4000
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Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
 - Screen resolution at least 1280*1024
 - Windows 7 or higher
 - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
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- Javascript has to be activated
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Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>