

Unify Academy

Unify Phone for OpenScape with Unify OpenScape Voice - Service Training

Course code UPHOSV1SDS

Target Group Service and Partners

Course language	Delivery type	Duration
English	WBT	15 min.

Course description

This course is intended for Service engineers and partner or customer administrators. Main course focus are on the implementation of Unify Phone as a cloud service with Unify OpenScape Voice.

Learning Target

The participant

- knows the Architecture and Featureset Unify Phone as a cloud based service.
 - knows the mandatory steps on how to configure and Unify Phone with Unify OpenScape Voice.
 - is able to configure Unify Phone via the different interfaces, like Web-App and Web Portal.
 - is able to connect Unify Phone to a Unify OpenScape Voice account.
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Prerequisites

Basic knowledge Unify OpenScape Voice.

Contents

Unify Phone

- Overview
 - Basic configuration of Unify Phone
 - Configuration with the focus on Unify Phone and Unify OpenScape Voice
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Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
 - Screen resolution at least 1280*1024
 - Windows 7 or higher
 - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
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- Javascript has to be activated
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Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>