Atos Unify Academy

Unify OpenScape Desk Phone CP200 - User Training

Course code ODPCP200SD

Target Group   All users of OpenScape Voice CP200 telephones

Course language	Delivery type	Duration
English	WBT	11 min.

Course description

The training is designed to assist any users of the CP200, with the necessary knowledge to understand the basic call handling features.

Learning Target

By the end of the training delegates will be able to:
- Use the basic call handling features of the CP200 telephone.
- Maximize the use of the features available.

Prerequisites

None

Contents

Getting to know your CP deskphone

Call Handling

Make & Receive Calls

Mute

Hold

Transfer & Reconnect Calls

Conference Calls

Call Pick UP

Call Forward

Documentation examples

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

Email   academy.exc@atos.net

Website   http://www.unify.com/academy