

Atos Unify Academy

Market Introduction Atos Unify OpenScape 4000 V11R0 for Service

Course code OS4V110MVS

Target Group Service technicians

Course language	Delivery type	Duration
English	Virtual Classroom	3 hr

Course description

This update course of Atos Unify OpenScape 4000 V11R0 for Service is a course designed for Service technicians. The course content includes changes to the hardware of an Atos Unify OpenScape 4000. In addition, new features for the system and Applications will be listed and explained. The changes within Atos Unify OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices as well as the OpenScape EndPoint Manager (OSEM)

Learning Target

The technician

- knows the new Hardware used by the Atos Unify OpenScape 4000 V11R0
 - get an explanation of the new features and functions introduced with Atos Unify OpenScape V11R0
 - get an overview of the changes within Atos Unify OpenScape 4000 Assistant and Manager V11R0
 - get informations of the changes regarding Applications with the Atos Unify OpenScape V11R0
 - get an overview of the changes with new devices of the OpenScape Desk Phone CP family
 - get Information to OpenScape Endpoint Manager (OSEM)
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Prerequisites

Good knowledge of the

- OpenScape 4000 10
 - SoftGate/OpenScape Branch
 - OpenScape Manager and Assistant
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Contents

New / changed Hardware of the Atos Unify OpenScape 4000 V11R0

New System features introduce with Atos Unify OpenScape 4000 V11R0

New features within Atos Unify OpenScape 4000 Assistant and Manager V11R0

Changes of administration with the Atos Unify OpenScape 4000 V11R0

New / changed OpenScape Desk Phone CP family

Various additional informations regarding the new Atos Unify OpenScape 4000 V11R0
Information to OpenScape Endpoint Manager (OSEM)

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>