

# Atos Unify Academy

Atos Unify OpenScape Desk Phone CP210 - User Training

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**Course code** ODPCP210SD

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**Target Group** All users of OpenScape Voice CP210 telephones

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Course language	Delivery type	Duration
English	WBT	11 min.

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## Course description

The training is designed to assist any users of the CP210, with the necessary knowledge to understand the basic call handling features.

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## Learning Target

By the end of the training delegates will be able to:

- Use the basic call handling features of the CP210 telephone.
  - Maximize the use of the features available.
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## Prerequisites

None

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## Contents

Getting to know your CP deskphone

Call Handling

Make & Receive Calls

Mute

Transfer & Reconnect Calls

Call alternate

Hold

Call Pick UP

Missed Calls

Directory

Conference Calls

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## Call Forward

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### Comments

#### Web Based Training:

- For participation and booking a myTraining-Account is required

#### System requirements:

- PC with sound card and stereo headset / speaker is required
  - Screen resolution at least 1280\*1024
  - Windows 7 or higher
  - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
  - Javascript has to be activated
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### Further information:

Please contact us for further information or bookings:

Email                [academy.exc@atos.net](mailto:academy.exc@atos.net)

Website            <http://www.unify.com/academy>