Atos Unify Academy

Unify OpenScape Desk Phone CP400 - User Training

Course code ODPCP400SD

Target Group   All users of OpenScape Voice CP400 telephones

Course language	Delivery type	Duration
English	WBT	11 min.

Course description

The training is designed to assist any users of the CP400, with the necessary knowledge to understand the basic call handling features.

Learning Target

By the end of the training delegates will be able to:
- Use the basic call handling features of the CP400 telephone.
- Maximize the use of the features available.

Prerequisites

None

Contents

Getting to know your CP deskphone

Call Handling

Make & Receive Calls

Mute

Transfer & Reconnect Calls

Hold

Call Pick UP

Missed Calls

Conference Calls

Call Forward

Programming Keys

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Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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Website   http://www.unify.com/academy