

# Atos Unify Academy

Unify OpenScape Desk Phone CP410 - User Training

**Course code** ODPCP410SD

**Target Group** All users of OpenScape Voice CP410 telephones

Course language	Delivery type	Duration
English	WBT	11 min.

## Course description

The training is designed to assist any users of the CP410, with the necessary knowledge to understand the basic call handling features.

## Learning Target

By the end of the training delegates will be able to:

- Use the basic call handling features of the CP410 telephone.
- Maximize the use of the features available.

## Prerequisites

None

## Contents

Getting to know your CP deskphone

Call Handling

Make & Receive Calls

Mute

Transfer & Reconnect Calls

Call alternate

Hold

Call Pick UP

Missed Calls

Conference Calls

Call Forward

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<http://www.unify.com/academy>

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## Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

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## Further information:

Please contact us for further information or bookings:

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