

# Atos Unify Academy

Atos Unify OpenScape Desk Phone CP710 - User Training

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**Course code** ODPCP710SD

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**Target Group** All users of OpenScape Voice CP710 telephones

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Course language	Delivery type	Duration
English	WBT	11 min.

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## Course description

The training is designed to assist any users of the CP710, with the necessary knowledge to understand the basic call handling features.

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## Learning Target

By the end of the training delegates will be able to:

- Use the basic call handling features of the CP710 telephone.
  - Maximize the use of the features available.
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## Prerequisites

None

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## Contents

Getting to know your CP deskphone

Call Handling

Make & Receive Calls

Mute

Transfer & Reconnect Calls

Hold

Call Pick UP

Missed Calls

Conference Calls

Call Forward

Programme spare soft keys

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## Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

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## Further information:

Please contact us for further information or bookings:

Email            [academy.exc@atos.net](mailto:academy.exc@atos.net)

Website        <http://www.unify.com/academy>