

Unify Academy

Mitel OpenScape Fault Management Fast Track for Service (Promo Action)

Course code OFMFATRSVS

Target Group Service Personal

Course language	Delivery type	Duration
English	Virtual Classroom	5 days

Course description

This Fast Track Mitel OpenScape Fault Management course is to enable the Service organizations in the countries to be ready to support the product introduction process in their regions.

Learning Target

The participant is able to

- Install Mitel OpenScape FM Software on supported platforms Windows and SLES.
 - Initial configuration and know about general use cases
 - use the CLIENT and the WEB for administration and operation
-

Prerequisites

Basic knowledge about Mitel OpenScape 4000 or Voice or Business.

Basic knowledge about configuration of the operating systems Windows Desktop/Server and SLES.

Contents

Installation and Update-Installation

Initial setup and basic configuration

New features V13

Comments

This course will be provided with the actual released product version.

Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>