

Atos Unify Academy

Unify OpenScope Fault Management Fast Track for Service (Promo Action)

Course code OFMFATRSVS

Target Group Service Personal

Course language	Delivery type	Duration
English	Virtual Classroom	5 days

Course description

This Fast Track Unify OpenScope Fault Management course is to enable the Service organizations in the countries to be ready to support the product introduction process in their regions.

Learning Target

The participant is able to

- Install Unify OpenScope FM Software on supported platforms Windows and SLES.
- Initial configuration and know about general use cases
- use the CLIENT and the WEB for administration and operation

Prerequisites

Basic knowledge about Unify OpenScope 4000 or Voice or Business.

Basic knowledge about configuration of the operating systems Windows Desktop/Server and SLES.

Contents

Installation and Update-Installation

Initial setup and basic configuration

New features V13

Comments

This course will be provided with the actual released product version.

Offers

Parking at MATERNA Maingate. Address: Voßkuhle 37, 44141 Dortmund; Underground parking, first right corner, at barrier, please ring the bell.

Further information:

Please contact us for further information or bookings:

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Website <http://www.unify.com/academy>