

Unify Academy

Unify Phone with MS Teams for Unify OpenScape

Course code UPHTEAMSDS

Target Group Service and Partners

Course language	Delivery type	Duration
English	WBT	9 min.

Course description

This course is intended for Service engineers and partner or customer administrators. Main course focus are on the implementation of Unify Phone with Microsoft Teams.

Learning Target

The participant

- knows the Architecture and Featureset Unify Phone and Microsoft Teams as a cloud based service.
- knows the mandatory steps on how to configure and Unify Phone with Microsoft Teams.
- is able to configure Unify Phone and Microsoft Teams via the different interfaces, like Web-App and Web Portal.

Prerequisites

Basic knowledge Unify Phone.

Basic knowledge Microsoft Teams.

Contents

Unify Phone general overview

- Unify Phone Service overview
- MS Teams Overview
- Unify Phone Browser Integration

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024

- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>