

Atos Unify Academy

Virtual Care Collaboration Service V1R0 for Service

Course code VCCV100SVS

Target Group Service

Course language	Delivery type	Duration
English	Virtual Classroom	3 days

Course description

This training is intended for Service personal which should install and configure the Unify Virtual Care Collaboration Service on-site at the customer. In addition this training contains the connection to a HiMed System via a simulation.

Prerequisites

Basic knowledge in container technology

Kubernetes Knowledge

- What is Kubernetes | Kubernetes explained in 15 mins **https://www.youtube.com/watch?v=VnvRFRk_51k**
- Kubernetes Tutorial for Beginners [FULL COURSE in 4 Hours] **https://www.youtube.com/watch?v=X48VuDVv0do**
- Various Kubernetes related Videos **https://www.youtube.com/c/TechWorldwithNana/videos**

Questions you should be able to answer:

- What is a pod, service, ingress, secret, volume, deployment, statefulset
- How to query the status / details of the items mentioned above
- What happens if a pod is deleted
- How do I restart a deployment/statefulset / What is happening during a restart

Contents

Sales Demo as Basis --> by PM

Overview WEB RTC (stun turn mesh)

Rules, Features from User, Admin etc. perspective

Basics Kubernetes --> Node Pod Service (youtube)

Installation and Deployment of On-Prem vs Cloud Service

Ports, Certificates and Protocols

SSO Basics (saml2)

B&R

Licencing

Work with the Onboarding Checklist

HiMed Basics if in use

Advanced Kubernetes --> Node Pod Service

Troubleshooting (trace, logs collection log analysis)

Overview if the data flow between the different components (data flow)

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>