

# Atos Unify Academy

Unify OpenScape Business V3 R3 - Update Training for Technical Service

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Course code OBUV3R3UDS

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Target Group Service

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Course language	Delivery type	Duration
English	WBT	35 min.

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## Course description

The OpenScape Business V3R3 web based training is a course for trainer and service personnel with good knowledge of OpenScape Business V3R2. The course includes upgrading the system and UC applications. Another focus is the new myPortal for Teams connector for the UC system. After completing this course, the participant can install and commission a system and configure the new features.

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## Learning Target

Participants

- can update an OpenScape Business system to the latest version,
  - and also know the new OpenScape Desk Phones 2nd generation device,
  - receives a preview information on the new OpenScape Business X1R.
  - the participants also know the new Unify Phone system functions,
  - myPortal for Microsoft Teams function of the OpenScape Business system,
  - can install and operate the new UC functions and the new UC client enhancements.
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## Prerequisites

Required is good knowledge of OpenScape Business V3R2

Required is good knowledge of UC Smart and UC Suite

Basics of SIP and NAT

Basics and usage of Unify License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of telephone devices HFA, TDM and SIP

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## Contents

OpenScape Business V3R3 Highlights and General Overview

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New Software Version 3 Minor Release 3  
Migration and upgrading the system  
Preview OpenScape Business X1R  
New OpenScape Desk Phones 2nd generation  
UC enhancements  
new myAgent GUI  
Microsoft Teams myPortal enhancements  
Serviceability Improvements

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## Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape Business](#)
  - [Implementation & Support Expert Unify OpenScape Business](#)
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## Comments

General:

- This OpenScape Business V3R3 training is not suitable for newcomers. The target group are OpenScape Business trainer and technicians. The fulfillment of the course requirements is required for a successful course participation.

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
  - Screen resolution at least 1280\*1024
  - Windows 7 or higher
  - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
  - Javascript has to be activated
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## Further information:

Please contact us for further information or bookings:

Email               academy.exc@atos.net

Website            <http://www.unify.com/academy>