

Atos Unify Academy

Unify OpenScope Fault Management Advanced

Course code OFMADVSSCS

Target Group Technicians, Service specialists, experienced Admins

Course language	Delivery type	Duration
English	Classroom	3 days

Course description

Unify OpenScope Fault Management Advanced is a course designed for Service specialists and advanced Administrators. The objectives, among others are a deeper dive into the comfot functions which complement the monitoring of Unify OpenScope 4000, -Voice and -Business.

Learning Target

At the end of the course the participant is able to:

- monitor and report VOIP quality informations
 - configure and use the advanced monitoring with the System Management SSM
 - use the SNMB MIB-II and the Enterprise MIB for monitoring
 - modify and forward events via the ECE Workflow Module
 - create Service models to make complex systems transpicuous
 - create an E-Mail reaction for events and let the system send it
 - forward events via SNMP Traps to other Management Systems
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Prerequisites

Course Unify OpenScope Fault Managment Basics (OFMBASISCS) and experience with Unify OpenScope 4000/Voice/Business and SNMP

Contents

Startup

- MATERNA Training Essentials
- Wifi Access

VOIP Performance Monitoring

- configure the MySQL-Database
- PM-Endpoint configuration QDC-Traps
- monitor and report VOIP quality informations

Advanced Monitoring with the System Management SSM

- add and configure a MySQL Monitor
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- usage of external SSM Agent

SNMP MIB-II and Enterprise MIB

- use informations of MIB-II
- usage of MIB-II resources for a process monitoring
- load and use of Enterprise MIB

ECE Workflow Module

- modify and forward events
- create a service model

Mobile Alarm Reaction (MAR)

- E-Mail reaction for events and create Atos Unify OpenScape 4000 alarms

MATERNA Event Gateway

- forward critical alarms via SNMP Trap to another Management System

Curricula

This course is part of following curricula

- [Curriculum for Unify OpenScape Fault Management for Service](#)

Comments

The course will be held using the software version which is released at the course date

Offers

Parking at MATERNA Maingate. Address: Voßkuhle 37, 44141 Dortmund; Underground parking, first right corner, at barrier, please ring the bell.

Further information:

Please contact us for further information or bookings:

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Website http://www.unify.com/academy