Atos Unify Academy

Unify OpenScape Fault Management Advanced

Course code **OFMADVSSCS**

Target Group   Technicians, Service specialists, experienced Admins

Course language	Delivery type	Duration
English	Classroom	3 days

Course description

Unify OpenScape Fault Management Advanced is a course designed for Service specialists and advanced Administrators. The objectives, among others are a deeper dive into the comfort functions which complement the monitoring of Unify OpenScape 4000, -Voice and -Business.

Learning Target

At the end of the course the participant is able to:
- monitor and report VOIP quality informations
- configure and use the advanced monitoring with the System Management SSM
- use the SNMB MIB-II and the Enterprise MIB for monitoring
- modify and forward events via the ECE Workflow Module
- create Service models to make complex systems transpicuous
- create an E-Mail reaction for events and let the system send it
- forward events via SNMP Traps to other Management Systems

Prerequisites

Course Unify OpenScape Fault Managment Basics (OFMBASISCS) and experience with Unify OpenScape 4000/ Voice/Business and SNMP

Contents

Startup
- MATERNA Training Essentials
- Wifi Access

VOIP Performance Monitoring
- configure the MySQL-Database
- PM-Endpoint configuration QDC-Traps
- monitor and report VOIP quality informations

Advanced Monitoring with the System Management SSM
- add and configure a MySQL Monitor

- usage of external SSM Agent

SNMP MIB-II and Enterprise MIB
- use informations of MIB-II
- usage of MIB-II ressources for a process monitoring
- load and use of Enterprie MIB

ECE Workflow Module
- modify and forward events
- create a service modell

Mobile Alarm Reaction (MAR)
- E-Mail reaction for events and create Atos Unify OpenScape 4000 alarms

MATERNA Event Gateway
- forward critical alarms via SNMP Trap to another Management System

---

Curricula

This course is part of following curricula

- [Curriculum for Unify OpenScape Fault Management for Service](#)

Comments

The course will be hold using the software verison which is released at the course date

---

Offers

Parking at MATERNA Maingate. Address: Voßkuhle 37, 44141 Dortmund; Underground parking, first right corner, at barrier, please ring the bell.

Further information:

Please contact us for further information or bookings:

Email   academy.exc@atos.net

Website   http://www.unify.com/academy