

# Atos Unify Academy

Certified Technical Sales Expert Atos Unify OpenScape Contact Center

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Course code STI-422

Course language	Delivery type	Duration
English	WBT	90 min.

## Learning Target

This certificate provides substantiation of knowledge of the technology and of one or more products in the areas Sales and Technical Sales

Each person who has earned such a certificate has a uniform understanding of Atos Unify products, services and solutions, and can communicate with customers using the same frame of reference

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## Prerequisites

**<https://academy.unify.com/enweb/certificationLevels.jsp?area=STI-422%20Atos%20Unify%20OpenScape%20Contact%20Center&product=Technical+Sales&parentId=certItems&itemId=certItem9> target="UCTSE Atos Unify OpenScape Contact Center courses"**

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Certified Technical Sales Expert Atos Unify OpenScape Enterprise online test

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## Comments

Certificate

- Upon having passed the test, you automatically receive an e-mail with your certificate as a PDF within 48 hours in attachment.
- Please finish the exam module in one operation, since the start is limited to a total of **four times**. Afterwards the access to this test is **closed** for **one week**. The attendee has to send an email to [certification@atos.net](mailto:certification@atos.net?subject=Test%20Counter%20Reset) to be released again for the examination.
- We strongly recommend taking the relevant Unify Technical Sales courses as the best preparation for passing the test.

Certificate STI-422 corresponds with version V11

In General

- In order to participate in e-learning events you require a myTraining account.
- A PC with sound card and headset is recommended.

Please refer to the Partner Portal for country release information.

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**Further information:**

Please contact us for further information or bookings:

Email            [academy.exc@atos.net](mailto:academy.exc@atos.net)

Website        <http://www.unify.com/academy>