Atos Unify Academy

Certified Technical Sales Expert Atos Unify OpenScape Contact Center

Course code STI-422

Course language	Delivery type	Duration
English	WBT	90 min.

Learning Target

This certificate provides substantiation of knowledge of the technology and of one or more products in the areas Sales and Technical Sales

Each person who has earned such a certificate has a uniform understanding of Atos Unify products, services and solutions, and can communicate with customers using the same frame of reference

Prerequisites

<a href="https://academy.unify.com/enweb/certificationLevels.jsp?
area=STI-422%20Atos%20Unify%20OpenScape%20Contact%20Center&product=Technical
+Sales&parentId=certItems&itemId=certItem9"target=>UCTSE Atos Unify OpenScape Contact Center
courses

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Comments

Certificate
- Upon having passed the test, you automatically receive an e-mail with your certificate as a PDF within 48 hours in attachment.
- Please finish the exam module in one operation, since the start is limited to a total of four times. Afterwards the access to this test is closed for one week. The attendee has to send an email to certification@atos.net to be released again for the examination.
- We strongly recommend taking the relevant Unify Technical Sales courses as the best preparation for passing the test.

Certificate STI-422 corresponds with version V11

In General
- In order to participate in e-learning events you require a myTraining account.
- A PC with sound card and headset is recommended.

Please refer to the Partner Portal for country release information.

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Further information:

Please contact us for further information or bookings:

Email   academy.exc@atos.net
Website   http://www.unify.com/academy