

# Unify Academy

Market Introduction Mitel OpenScape Business V3R4 - Update virtual for Service

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**Course code** OBUV3R4MVS

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**Target Group** Service

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Course language	Delivery type	Duration
English	Virtual Classroom	2 hr

## Course description

The Mitel OpenScape Business V3R4 webinar is a course for trainers and service personnel with a good knowledge of Mitel OpenScape Business V3R3. The course includes an upgrade of the system and UC applications. Another focus is the new SLES 15 integration, as well as the Mitel CloudLink integration. After completing this course, the participant will be able to install and commission a system and configure the new functions.

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## Learning Target

Participants

- can update a Mitel OpenScape Business system to the latest version,
  - also knows the new security improvements in V3R4,
  - knows the new system requirements for SLES 15 integration,
  - receives advance information on Mitel CloudLink integration.
  - The participants know the new Unify Phone system function
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## Prerequisites

Required is good knowledge of Mitel OpenScape Business V3R3

Required is good knowledge of UC Smart and UC Suite

Basics of SIP and NAT

Basics and usage of OpenScape License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of telephone devices HFA, TDM and SIP

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## Contents

Mitel OpenScape Business V3R4 Highlights and overview

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The new software version 3 Minor Release 4

Migration and upgrade of the system

SLES 15 support for OSBiz S and Booster Server

Advance information on Mitel CloudLink integration

New Unify Phone system features

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## Comments

This Mitel OpenScape Business V3R4 training is not suitable for newcomers. The target group are Mitel OpenScape Business trainer and technicians. The fulfillment of the course requirements is required for a successful course participation.

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## Further information:

Please contact us for further information or bookings:

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