

Atos Unify Academy

Atos Unify OpenScape Enterprise V11R0 SBC - Update training for Service and Solution Architects - Module 1

Course code OSEV110UDX

Target Group Service technicians, Solution Architects (formerly consultants, pre sales and technical sales), Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	WBT	56 min.

Course description

This course is for service-oriented technicians. Goal is to introduce the V11 topics, as offered by the Product House (PH). Main objectives are BYOT and SBA as well as upgrade and licensing (this is a new Major Release). Participants should be able to fulfill customer expectations related to the V11 release. This training also covers some OSV V10R3 late features/stories.
Note!
This training consists of 3 modules.
Module 1 "OSEV110UDX" (duration 56 minutes),
module 2 "OSE110BUDX" (duration 25 minutes) and
module 3 "OSE110CUDX" (duration 20 minutes). Total duration of the course is 101 minutes.
When booking module 1 "OSEV110UDX" you will automatically receive module 2 and 3.

Learning Target

The participant

- knows the SBC/OSB Major Release V11 system enhancements.
- is able to upgrade and license the products and present/implement the new features to the customer.

Prerequisites

Adequate knowledge about the OpenScape Voice V10, OpenScape Branch V10, OpenScape SBC V10 and CMP - for example gained through:

- OpenScape Solution Administrator (SOLADM1SCS)
- OpenScape Solution Advanced (SOLADV1SCS)
- OpenScape Branch for Service (OSBADV1SCS)
- OpenScape Session Border Controller (SBCADV1SCS)
- OpenScape Voice Installation and Initial Operation (OSVINSTSCS)
- OpenScape Voice Maintenance (OSVMAINSCS)
- and/or Market Introduction Training V10Rx

Contents

System enhancements of the OpenScape SBC and OpenScape Branch V11:

- Upgrade/Licensing
 - Bring your own trunk (BYOT) - OSS only
 - Microsoft's Survivable Branch Appliance (SBA) - OSS only
 - Keep user PHP private files during software upgrades (OSS/OSB)
 - Adopt flags from OSB to SBC
 - Enhancement of feature: Open external firewall pinhole (OSS/OSB)
 - New Hardware platform for SBC: Kontron 550
 - Enable the OSB550 systems to be installed headless (OSB)
 - Company Flex OSB changes (OSB only)
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Comments

Web Based Training:

- This training consists of 3 modules.
Module 1 "OSEV110UDX" (duration 56 minutes),
module 2 "OSE110BUDX" (duration 25 minutes) and
module 3 "OSE110CUDX" (duration 20 minutes). Total duration of the course is 101 minutes.
When booking module 1 "OSEV110UDX" you will automatically receive module 2 and 3.
- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
 - Screen resolution at least 1280*1024
 - Windows 7 or higher
 - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
 - Javascript has to be activated
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Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>