

# Atos Unify Academy

Unify OpenScope Enterprise V11R0 SBC - Update training for Service and Solution Architects - Module 1

Course code OSEV110UDX

**Target Group** Service technicians, Solution Architects (formerly consultants, pre sales and technical sales), Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	WBT	56 min.

## Course description

This course is for service-oriented technicians. Goal is to introduce the V11 topics, as offered by the Product House (PH). Main objectives are BYOT and SBA as well as upgrade and licensing (this is a new Major Release). Participants should be able to fulfill customer expectations related to the V11 release. This training also covers some OSV V10R3 late features/stories.  
**Note!**  
This training consists of 3 modules.  
Module 1 "OSEV110UDX" (duration 56 minutes),  
module 2 "OSE110BUDX" (duration 25 minutes) and  
module 3 "OSE110CUDX" (duration 20 minutes). Total duration of the course is 101 minutes.  
When booking module 1 "OSEV110UDX" you will automatically receive module 2 and 3.

## Learning Target

The participant

- knows the SBC/OSB Major Release V11 system enhancements.
- is able to upgrade and license the products and present/implement the new features to the customer.

## Prerequisites

Adequate knowledge about the Unify OpenScope Voice V10, Unify OpenScope Branch V10, Unify OpenScope SBC V10 and CMP - for example gained through:

- Unify OpenScope Solution Administrator (SOLADM1SCS)
- Unify OpenScope Solution Advanced (SOLADV1SCS)
- Unify OpenScope Branch for Service (OSBADV1SCS)
- Unify OpenScope Session Border Controller (SBCADV1SCS)
- Unify OpenScope Voice Installation and Initial Operation (OSVINSTSCS)
- Unify OpenScope Voice Maintenance (OSVMAINSCS)
- and/or Market Introduction Training V10Rx

## Contents

System enhancements of the Unify OpenScope SBC and Unify OpenScope Branch V11:

- Upgrade/Licensing

- Bring your own trunk (BYOT) - OSS only
- Microsoft's Survivable Branch Appliance (SBA) - OSS only
- Keep user PHP private files during software upgrades (OSS/OSB)
- Adopt flags from OSB to SBC
- Enhancement of feature: Open external firewall pinhole (OSS/OSB)
- New Hardware platform for SBC: Kontron 550
- Enable the OSB550 systems to be installed headless (OSB)
- Company Flex OSB changes (OSB only)

## Comments

## Web Based Training:

- This training consists of 3 modules.<br>Module 1 "OSEV110UDX" (duration 56 minutes),<br>module 2 "OSE110BUDX" (duration 25 minutes) and<br>module 3 "OSE110CUDX" (duration 20 minutes). Total duration of the course is 101 minutes.<br>When booking module 1 "OSEV110UDX" you will automatically receive module 2 and 3.
- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

**Further information:**

Please contact us for further information or bookings:

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Website <http://www.unify.com/academy>