

# Atos Unify Academy

Market introduction Unify OpenScape Enterprise V11R1 for Service

**Course code** OSEV111MVS

**Target Group** Service technicians, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	Virtual Classroom	2 hr

## Course description

This course is for service-oriented technicians. Goal is to introduce the V11R1 topics, as offered by the Product House (PH). Main objectives are the rebranding from Atos to Unify as well as the ELIN support for MS Teams. Participants should be able to fulfill customer expectations related to the V11R1 release. The training also covers some late features V11R0, which can be seen as add-on content to the official Release Notes.

## Learning Target

The participant

- knows the SBC/OSB V11 Minor Release 1 system enhancements.
- knows how to upgrade the products, presents and implements the new features to the customer.

## Prerequisites

Adequate knowledge about the Unify OpenScape Branch V11R0, Unify OpenScape SBC V11R0 - for example gained through:

- Unify OpenScape Branch for Service (OSBADV1SCS)
- Unify OpenScape Session Border Controller (SBCADV1SCS)
- and/or Market Introduction Training V11R0

## Contents

System enhancements of the Unify OpenScape SBC and Unify OpenScape Branch V11R1

- Upgrade and Notes
- Features:
- ELIN for MS Teams, 911/112 outbound - OSS only
- Do not send "ANSWER SDP" with inactive media attribute - OSS only
- Enable THIG (OSS/OSB)
- Redundancy switchover button (OSS/OSB)
- Allow root privilege flag for new users (OSS/OSB)
- Support for TLS V1.3 (OSS/OSB)
- Rebrand from Atos to Mitel (OSS/OSB)

- Add-on: Late feature(s) - V11R0: Calls from MS Teams using extension numbers
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## Comments

Delta training of what's new with V11R1 Minor Release for OSS/OSB systems. Additionally, some late features of V11R0 are included. It suits for the deployment models BYOT and OpenScape Enterprise. Note that the training will be provided as 'blended learning'.

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## Offers

Webinar Training which includes the components Unify OSS and OSB. Self-paced recorded training material will be available after the general release (GA).

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## Further information:

Please contact us for further information or bookings:

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