Atos Unify Academy

Unify OpenScape 4000 V11 R0 - Update training for Service

Course code OS4V110UDS

Target Group   Service technicians

Course language	Delivery type	Duration
English	WBT	20 min.

Course description

This update course of Unify OpenScape 4000 V11R0 for Service is a course designed for Service technicians. The course content includes changes to the hardware of a Unify OpenScape 4000. In addition, new features for the system and Applications will be listed and explained. The changes within Unify OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices as well as the Unify OpenScape EndPoint Manager (OSEM)

Learning Target

The technician
- knows the new Hardware used by the Unify OpenScape 4000 V11R0
- get an explaination of the new features and functions introduced with Unify OpenScape V11R0
- get an overview of the changes within Unify OpenScape 4000 Assistant and Manager V11R0
- get informations of the changes regarding Applications with the Unify OpenScape V11R0
- get an overview of the changes with new devices of the Unify OpenScape Desk Phone CP family
- get Information about Unify OpenScape Endpoint Manager (OSEM)

Prerequisites

Good knowledge of the
- Unify OpenScape 4000 10
- SoftGate/Unify OpenScape Branch
- Unify OpenScape Manager and Assistant

Contents

New / changed Hardware of the Unify OpenScape 4000 V11R0

New System features introduce with Unify OpenScape 4000 V11R0

New features within Unify OpenScape 4000 Assistant and Manager V11R0

Changes of administration with the Unify OpenScape 4000 V11R0

New / changed Unify OpenScape Desk Phone CP family

Various additional informations regarding the new Unify OpenScape 4000 V11R0

Information about Unify OpenScape Endpoint Manager (OSEM)

Comments

Web Based Training:
- For participation and booking a myTraining-Account is required

System requirements:
- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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