Mitel

Unify Academy

HiMed 12 Online Advanced Update Training for Service Personnel

Course code HM12ADUPEV

Target Group   Service personnel

Course language	Delivery type	Duration
English	Virtual Classroom	3 days

Course description

Advanced update training for service personnel with the goal of mastering the commissioning, administration, migration and maintenance of the HiMed 12 system, especially of the IP-components

Learning Target

Commissioning/migration, administration and maintenance of the HiMed 12 components, especially of the IP-components and features. Cockpit pro / pro+

Prerequisites

HIMED11ADVE and HM11BASUPE/HIMED11ADVEV and HM11BASUPEV

Contents

Cockpit pro / pro+

Features and configuration

Innovations Cockpit pro / Cockpit pro+ (Modern layout, BIOS update, LLDP+PoE, BYOD)

Innovations HiMed 10.4 - 12.1 innovations HiMed 12
- Innovations management console (layouts, program table etc., referenced objects, age-groups, departments)
- Innovations connection deployment server
- Innovations CP general (Info-Box, service access, digital services)
- Innovations Samsung IPTV (Design, age restriction depending on time, news panel)
- Innovations BYOD interface

Basics
- MS-IP2/3 commissioning bascis and LLDP
- Overview voucher models and use cases in HiMed 12
- SNMP v2c (new)
- BYOD HiMed mobile
- Bluetooth Cockpit Application

- REST-API interface for external servers (get site data, messaging ▯)

"Subsidiary operation" telephony (PBX systems for several locations)

DVA coupling add on´s

Trace possibilities Cockpit / HiMed

Analysis of log files

Comments

Certificate: HiMed 12 Advanced Level

Language: English

Virtual Classroom - Online Training

System Requirements:
- current Browser / Teams Applikation
- Internet Access
- Sufficient Bandwith
- Headset, Microphone, Loudspeaker, Camera

Microsoft Teams Requirements:
- https://docs.microsoft.com/de-de/microsoftteams/hardware-requirements-for-the-teams-app

Further information:

Please contact us for further information or bookings:

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