

# Unify Academy

HiMed 12 Intensive Training for Service Personnel in English

---

**Course code** HM12INT.VE

---

**Target Group** Service personnel

---

Course language	Delivery type	Duration
English	Virtual Classroom	5 days

## Course description

Intensive training for service personnel with the goal of mastering the commissioning, administration and maintenance of the HiMed 12 System, especially of the IP-components.

---

## Learning Target

Commissioning and maintenance of HiMed12-components, focusing mainly on the IP-components

---

## Prerequisites

Linux- or Unix-Basic Knowledge

Knowledge of IP-telephony (SIP)

Knowledge of virtualization e.g. VMware

Network basics

---

## Contents

Overview Organizational processes in a hospital

Analysis of the customer structure

System architecture (Client-Server)

Client-Application

Virtualization HiMed

Commissioning procedure

Cockpit pro/pro+ (operating modes) with MediSET-USB / Handset

IP-TV configuration basics (IPTV gateway, multicast & streaming)

Management console possibilities etc.

---

- (Modern layout, LLDP+PoE, BYOD, digital services, Wall-IPTV, HiMed classic & HiMed Voucher, EPG)

Basic knowledge:

- Voucher models and use cases in HiMed 12 (e. g. Patient Pass with EDP Coupling)

Data exchange EDP-coupling

InfoPoint (new device for Voucher & hospital information)

E-Payment, ShareMagazines, age restriction, ToS, messaging system, write individual messages to patients, cliniserve

Trace possibilities Cockpit / HiMed

---

## Comments

Certificate: HiMed 12 Advanced Level

Language: English

The IntensiveE course will be held online via Teams.

Virtual Classroom - Online Training..

System Requirements:

- latest browser/teams version
- Internet access
- Enough bandwidth
- Headset, microphone, camera

Microsoft Teams Requirements:

<https://learn.microsoft.com/en-us/microsoftteams/hardware-requirements-for-the-teams-app>

---

## Further information:

Please contact us for further information or bookings:

Email                [academy.exc@mitel.com](mailto:academy.exc@mitel.com)

Website            <http://www.unify.com/academy>