

Unify Academy

Mitel OpenScape Endpoint Management

Course code OEMBASISCS

Target Group Service technicians

Course language	Delivery type	Duration
English	Classroom	2 days

Course description

This course of OpenScape Endpoint Management V1R for Service is a course designed for Service technicians. The course content includes installing and upgrading OpenScape Endpoint Management to the latest version. Handling is then explained. New features for OSEM are also listed.

Learning Target

The technician

- installation / upgrades an OpenScape Endpoint Management to V1R1
 - get an explanation of the new features and functions introduced with OpenScape Endpoint Management V1R1
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Prerequisites

Good knowledge of the

- none
 - OpenScape 4000 V11 (only for an on-board installation)
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Contents

Installation / Update OpenScape Endpoint Management to V1R1

New functions and features

Administration changes/modifications

Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>
